



## **Login Voice Services International Dialing Agreement and Release**

This IDAR is in addition to and supplements any existing Master Service Agreements (MSAs) and Service Contracts (SCs) between you, our Customer, and us, Login, LLC.

The purpose of this agreement is to ensure a complete understanding of the rights and responsibilities.

### **I. PEOPLE INTERNATIONALLY DIALING YOU**

All Login-served numbers are enabled to receive calls from all categories of users, including US phones, International phones, prisons, and payphones. No action is necessary on your part to enable these.

### **II. YOUR PHONES DIALING INTERNATIONAL NUMBERS**

WITHOUT this executed agreement, no Login-provided Voice Services will allow dialing International Numbers. The phone will not allow the dialing sequence (9+011+countrycode+number) and the system will not allow a call of that form to go through.

To enable International Dialing, the following steps should be taken:

1. Open a support ticket at <http://support.login.com> requesting international dialing
2. Print, execute, and scan and attach the PDF to the ticket.  
ALTERNATELY: You can fax it to 520-989-8010. Note that this will incur a delay, as a technician must manually extract the fax and attach to the ticket to keep the "paper trail" complete.
3. We will within 1 business day enable the service. It may require a reboot of your phones that are to have international dialing. We will advise you on the open ticket.

### **III. RESPONSIBILITY**

We will provide you accurate indication of amounts due based on the rates we are charged by our carriers for international calls made by your number.

You are responsible for ALL charges incurred by your phones, or software acting as a phone. You agree to pay for these in full when invoiced. There are no exceptions.

### **IV. DISPUTES**

Login likes working with our customers, and we're happy to help resolve misunderstandings. However, none of that removes any of your responsibilities under

any section of this Agreement.

If you'd like to dispute a charge, you agree to

1. Pay the amount in full within terms
2. Open a support ticket at <http://support.login.com> indicating the issue and desired resolution
3. We will research it and will respond promptly
4. If we agree, we will credit as appropriate
5. If we disagree, we will provide you the results of our research

V. OTHER

This IDAR incorporates the terms of any MSA(s) you have already agreed to by executing any SCs, and if none such, then it incorporates the terms of the MSA current at the time of execution.

You agree that you accept these terms without changes, and that you are authorized to bind and obligate the entity listed below to these terms.

YOUR NAME:

YOUR COMPANY ENTITY TYPE:  S-Corp  C-Corp  LLC

Partnership  Sole Proprietorship

Other (SPECIFY):

COMPANY NAME:

DBA IF ANY:

Specific Country Codes (Write "ALL" for all countries):

DATE OF EXECUTION:  /  /

YOUR SIGNATURE:

If multiple parties are required to sign an obligation for your companies, please attach a copy of your organization documents that identifies who can do so, as well as additional copies of this Agreement each signed by one of the required signers.